



Terms of Service / Excerpt from German hotel regulations of the DeHoGa

1. The guest accommodation contract is concluded as soon as the room has been ordered and confirmed or, if a confirmation was no longer possible due to time constraints, made available.
2. The conclusion of the guest accommodation contract obligates the contracting parties to fulfill the contract, regardless of the duration of the contract.
3. The innkeeper (landlord) is obliged to pay compensation to the guest if the room is not provided.
4. In case of non-utilization of the contractual services, the guest is obliged to pay the price agreed or pay customary price, less the expenses saved by the innkeeper saved expenses. On the basis of experience, the savings amount to 20% of the price of the overnight stay.
5. a) The innkeeper (landlord) is allowed to assign unclaimed rooms/apartments to other guests, if possible, in order to avoid loss.
5. b) Until the room has been assigned to another party, the guest must pay the contract amount calculated in accordance with Section
6. Arrival and departure day are considered as one day.
7. The exclusive place of jurisdiction is the location of operation.

Signature/ date guest (capital letters)